

# **EXTERIOR WARRANTY EXCLUSIONS/LIMITATIONS**

- **Failure to repair and re-treat surfaces subject to accident damage in accordance with the Agreement**
- **Loss as a result of the Covered Vehicle being involved in an accident or collision;**
- **Failure to adhere to any requirements listed under the terms and conditions of the Agreement;**
- **Pre-existing damage that occurred prior to the term of the Agreement;**
- **Damage caused by tar, acid, bleach or other caustic or corrosive substances;**
- **Damage resulting from neglect, abuse, or any intentional act;**
- **Damage due to an original equipment manufacturer (“OEM”) defect in the Protected Surface;**
- **Any damage caused by fire, acts of God, hail, flood, vandalism, rusting of metal and modifications;**
- **Any fraudulent or illegal acts of the Agreement Holder, whether acting alone or in collusion with others;**
- **Any damage that occurs while the Covered Vehicle is operated on unpaved roads or off publicly maintained roadways or being used for commercial purposes;**
- **Any damage that is covered or should be covered by any warranty, insurance policy or other agreement;**
- **Any incidental or consequential loss or damage, including resulting damage to the Covered Vehicle, delays in rendering service under the Agreement or resulting in loss of use;**
- **Damage which occurs outside the United States, U.S. territories or Canada**
- **Damage resulting from war, invasion, civil war, insurrection, rebellion or revolution, nuclear radiation or radioactive contamination, or any act of terrorism**